



Intel Corporation

March, 2010

End of Interactive Support Announcement

MCS® 51, MCS® 251 and MCS® 96 Microcontroller Product Lines, the Intel® 186, Intel386™ and Intel486™ Processors Product Lines, and the i960® 32 Bit RISC Processor*

Dear Customer,

In May 2006 Intel announced the Product Discontinuance of the MCS® 51, MCS® 251 and MCS® 96 Microcontroller Product Lines, the Intel® 186, Intel386™ and Intel486™ Processors Product Lines, and the i960® 32 Bit RISC Processor*. Please refer to [PCN 106013**](#) for the full list of affected products. To provide Intel's customers adequate time to find alternative solutions to their affected designs, Intel continued support for these products for an additional two-and-a-half (2 ½) years past the last product discontinuance shipment date.

On Friday, March 26, 2010, Intel is announcing the discontinuation of interactive support for these products. This means that Intel will no longer provide interactive support via e-mail or telephone. **Both phone and e-mail support will be discontinued as of Friday, March 26, 2010.** Intel does not plan to post any new material for these products following the end of interactive support date. Intel will maintain existing material for these products at the following Internet sites:

- Developer Support FAQs - <http://www.intel.com/design/support/faq/index.htm>
- i960 Processors - <http://www.intel.com/design/i960/index.htm>

If you have questions related to the purchase of these products, or any issues with this End of Interactive Support Announcement, contact your Intel Authorized Distributor. A list of Intel Authorized Distributors list can be found at <http://www.intel.com/cd/channel/reseller/asm-na/eng/227302.htm>.

Regards,

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* Excludes the 80960JT and 80960VH processors. Support for these processors is also being discontinued as of March 26, 2010.

**PCN 106013 -- <http://content.intel.pcnalert.com/dm/d.aspx/7C715FEC-C598-444E-9EFB-2750B98F7956/PCN106013-01.pdf>

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