



RMA Request for FARC-0067578

Return information

The component below has failed in the field and Cisco has requested it be sent out for failure analysis. Please provide the component's warranty status, RMA number, and ship-to address so we can send this component to your site.
Any costs associated with processing this failure analysis must be submitted to us for approval. Neither Cisco nor Flex will be held liable for any costs without prior written approval. When the analysis is finalized, please send us a completed 8D form.

For all communication regarding this RMA, please reply to: UsAurSvsCfa@flex.com

Pending Actions:

- Provide warranty status
- Provide RMA number
- Provide ship-to address
- Fill and return an 8D form
- Return NTF components

Please return NTF components to:

Cisco System c/o
Flex
12455 Research Blvd
Unit I, Dock Q
Austin, Texas 78759
Attention: Nelufar Chowdhury

Component Details

Manufacturer PN:
5SGXEA7N2F4012LN

Cisco PN:
16-4412-01

Serial Number:
420FA9J0F

Date Code:
CGREAR1919

Failure Details

Fail Occurrence:
Constant

Time To Fail at Flex:
0 hours

Fail Temperature:
25 C

UUT Failure Mode:
Dead

Indictment Reason:

Failed diags for DDF_CRC_ERROR

Additional Info:

Programmable Logic Devices (PLDs)
Board age at time of fail ??? days.
Power-on hours:
**N/A
Any apparent sensitivities or marginalities.
**None
Confirmation by replacement, swap, etc.
**N/A
If programmable, the results of attempts to reprogram.
**N/A
Supplier special instructions: - TBD.
Test Pattern running when failure occurred.
Failing address(es) and data bit(s)

FA-0491653



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