


Hi Nurul,

Since year 2010, when Jabil need any part information, technical query and quality issue encountered, please file a Service Request to Intel PSG/Altera in order to get direct and fastest response. Here is the link to [Intel Forums](https://forums.intel.com/s/) for sign up and submit service request. <https://forums.intel.com/s/>.

Please refer to the attached for the details.

*** When you file a service request to Intel Forums, please add the End customer/ CM to the subject line so that Intel able to prioritise it . Examples: Keysight /Jabil Penang _subject xxxxxxxx ***

 **DENISE WONG**
Assistant Manager, Customer Service
T: +852 2484 2464
E: DENISE.WONG@arrowasia.com
Arrow Electronics | arrow.com

From: Nurul Fahiza <Nurul_Fahiza@jabil.com>
Sent: Thursday, August 25, 2022 4:28 PM
To: DENISE WONG <denise.wong@arrowasia.com>
Cc: MuhammadHaziq Yusri <MuhammadHaziq_Yusri@jabil.com>; PeiYing Tan <PeiYing_Tan@jabil.com>; George Subramaniam <George_Subramaniam@Jabil.com>; Moganaraj Munusamy <Moganaraj_Munusamy@jabil.com>; Devadarsini Kannappan <Devadarsini_Kannappan@jabil.com>; YinHin Chong <YinHin_Chong@jabil.com>; Aziman Abdullah8642 <Aziman_Abdullah8642@jabil.com>; HoonSiew Wee <HoonSiew_Wee@jabil.com>
Subject: [External] A1822-5840_250822_Arrow Asia Distribution_FA Request_OBE - Performance case 48191 M9800-62010

CAUTION: This email originated from outside of the organization. This message might not be safe, use caution in opening it. If in doubt, do not open the attachment nor links in the message.

Hi Denise,
Please find below details for part A1822-5840 requested for FA by Jabil customer and provide RMA# to proceed.

Jabil PN : A1822-5840
Defect : Suspected +12V (E307 pin 2) & +3.3V (E128 pin 2) PCB power plane being shorted
Description : IC PLD FPGA UNPROGRAMMED 5CGTFD7D5 672-F
MPN : SCGTFD7D5F2717N
DateCode : 2113
Total Reject : 1 pc
PO# : 3012905687

Thanks. Regards,

Fahiza
Supplier Quality Engineer
www.jabil.com

