

Instant Online Crash Analysis, brought to you by [OSR Open Systems Resources, Inc.](http://www.osronline.com)

Primary Analysis

Crash Dump Analysis provided by OSR Open Systems Resources, Inc. (<http://www.osr.com>)

Online Crash Dump Analysis Service

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Windows 8 Kernel Version 14393 MP (4 procs) Free x64

Product: WinNt, suite: TerminalServer SingleUserTS Personal

Built by: 14393.693.amd64fre.rs1_release.161220-1747

Machine Name:

Kernel base = 0xfffff801`96207000 PsLoadedModuleList = 0xfffff801`9650c060

Debug session time: Mon Jan 23 15:19:26.901 2017 (UTC - 5:00)

System Uptime: 0 days 3:45:33.757

*
* Bugcheck Analysis *
*

KERNEL_SECURITY_CHECK_FAILURE (139)

A kernel component has corrupted a critical data structure. The corruption could potentially allow a malicious user to gain control of this machine.

Arguments:

Arg1: 0000000000000003, A LIST_ENTRY has been corrupted (i.e. double remove).

Arg2: fffff901e53aee40, Address of the trap frame for the exception that caused the bugcheck

Arg3: fffff901e53aed98, Address of the exception record for the exception that caused the bugcheck

Arg4: 0000000000000000, Reserved

Debugging Details:

**** Kernel symbols are WRONG. Please fix symbols to do analysis.

*** Either you specified an unqualified symbol, or your debugger ***
*** doesn't have full symbol information. Unqualified symbol ***
*** resolution is turned off by default. Please either specify a ***
*** fully qualified symbol module!symbolname, or enable resolution ***
*** of unqualified symbols by typing ".symopt- 100". Note that ***
*** enabling unqualified symbol resolution with network symbol ***
*** server shares in the symbol path may cause the debugger to ***
*** appear to hang for long periods of time when an incorrect ***
*** symbol name is typed or the network symbol server is down. ***

*** For some commands to work properly, your symbol path ***
*** must point to .pdb files that have full type information. ***

*** Certain .pdb files (such as the public OS symbols) do not ***
*** contain the required information. Contact the group that ***
*** provided you with these symbols if you need this command to ***
*** work. ***

*** Type referenced: nt!_KPRCB ***

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TRIAGER: Could not open triage file : e:\dump_analysis\program\trriage\modclass.ini, error 2

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ADDITIONAL_DEBUG_TEXT:

Use '!findthebuild' command to search for the target build information.

If the build information is available, run '!findthebuild -s ; .reload' to set symbol path and load symbols.

MODULE_NAME: nt

FAULTING_MODULE: fffff80196207000 nt

DEBUG_FLR_IMAGE_TIMESTAMP: 585a2651

CUSTOMER_CRASH_COUNT: 1

DEFAULT_BUCKET_ID: WIN8_DRIVER_FAULT

BUGCHECK_STR: 0x139

CURRENT_IRQL: 0

LAST_CONTROL_TRANSFER: from fffff8019635c829 to fffff801963516f0

STACK_TEXT:

ffffc901`e53aeb18 fffff801`9635c829 : 00000000`00000139 00000000`00000003 fffffc901`e53aee40 fffffc901`e53aed98 : nt+0x14a6f0
ffffc901`e53aeb20 00000000`00000139 : 00000000`00000003 fffffc901`e53aee40 fffffc901`e53aed98 00000000`00000000 : nt+0x155829
ffffc901`e53aeb28 00000000`00000003 : fffffc901`e53aee40 fffffc901`e53aed98 00000000`00000000 fffff801`9626e1b9 : 0x139
ffffc901`e53aeb30 fffffc901`e53aee40 : fffffc901`e53aed98 00000000`00000000 fffff801`9626e1b9 00000000`00ca0010 : 0x3
ffffc901`e53aeb38 fffffc901`e53aed98 : 00000000`00000000 fffff801`9626e1b9 00000000`00ca0010 fffffa288`097f612e : 0xfffffc901`e53aee40
ffffc901`e53aeb40 00000000`00000000 : fffff801`9626e1b9 00000000`00ca0010 fffffa288`097f612e 00000000`00000000 : 0xfffffc901`e53aed98

STACK_COMMAND: kb

FOLLOWUP_IP:

nt+14a6f0
fffff801`963516f0 48894c2408 mov qword ptr [rsp+8],rcx

SYMBOL_STACK_INDEX: 0

SYMBOL_NAME: nt+14a6f0
FOLLOWUP_NAME: MachineOwner
IMAGE_NAME: ntoskrnl.exe
BUCKET_ID: WRONG_SYMBOLS
Followup: MachineOwner

This free analysis is provided by OSR Open Systems Resources, Inc.
Want a deeper understanding of crash dump analysis? Check out our [Windows Kernel Debugging and Crash Dump Analysis Seminar](#) (opens in new tab/window)

+ Crash Code Links

+ Loaded Module List

+ Raw Stack Contents

+ Dump Header Information

+ Strings