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| **Category** | **Questions** | **Answers (N/A if not applicable)** |
| **Description** | Provide a detailed description of the issue | There are weird distortions that show up on some firefox windows, for example on the profile selection window.  This is a fresh installation of Windows 10, and a newly built PC.  I tried the following:   * updating the graphics driver * uninstalling graphics driver and reinstalling it * installing the driver using Intel DSA as well as selecting it manually * reinstalling windows * updating BIOS |
| **Hardware (HW)** | Brand and Model of the system. | ASRock H560M-HDV Intel Core i5-11500  Samsung SSD 970 EVO Plus 1GB |
| Make and model of any Displays that are used to see the issue **(see note2 below). LFP**= Local Flat Panel (Laptop panel)**EFP** = External Flat Panel (Monitor you plug in) | EFP LG FLATRON 2SS53V |
| Provide any other hardware needed to replicate the issue. ie: Cables&brand, cable type [vga, hdmi, DP, etc], dock, dongles/adapters, etc | HDMI cable |
| Hardware Stepping (**see note1 below**). | 1 |
| **Software (SW)** | SW or Apps version used to replicate the issue. | Firefox 88.0.1 |
| **Configurations** | Single display, clone, or extended (**see note2 below).** | Single display |
| Display resolution & refresh rate setting of each display (**see note2 below).** | 1920x1080 60 Hz |
| AC or DC mode, i.e. is power cable plugged in or not? | Power cable is plugged in |
| **How to repro** | Please provide steps to replicate the issue. These **steps** are very crucial to finding the root cause and fix. A screenshot to illustrate the issue is a huge plus. A video of the failure is even better! Attach to the post or provide the YouTube link. | 1. Open Start Menu  2. Search 'run'  3. Press enter  4. In the input box, type 'firefox.exe -p' and press enter  5. Move the mouse cursor over any button, (I also noticed there's a different outcome, depending if the mouse moves over the window from the bottom or top, left and right - the worst distortions show up when moving from the bottom). |



**Additional system information**

* Attach the [SSU.txt](https://downloadcenter.intel.com/download/25293/Intel-System-Support-Utility-for-Windows-) report while making sure you select the option to include 3rd party reports.
* Attach the report generated by either the Intel Graphics Command Center or the Intel Graphics Control Panel. Instructions can be found [here](https://www.intel.com/content/www/us/en/support/articles/000005848/graphics.html)