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| **Category** | **Questions** | **Answers (N/A if not applicable)** |
| **Description** | Provide a detailed description of the issue | Bad Graphic Performance (Diablo III) |
| Please place an X to the right of the option showing how often you see this issue using specific steps. (Ex: 'Every few times a game is started it flickers.' <- This would be "Often") | Everytime I play games (at the moment DIABLO III) |
| **Hardware (HW)** | Brand and Model of the system. | Intel NUC8i7 |
| Hybrid or switchable graphics system? ie Does it have AMD or NV graphics too? | NO |
| Make and model of any Displays that are used to see the issue **(see note2 below). LFP**= Local Flat Panel (Laptop panel)**EFP** = External Flat Panel (Monitor you plug in) | Ultrawide Monitor SAMSUNG C34J791W |
| How much memory [RAM] in the system (**see note2 below).** | 16 GB DDR4-2400 Vegeance Corsair (single slot) |
| Provide any other hardware needed to replicate the issue. ie: Cables&brand, cable type [vga, hdmi, DP, etc], dock, dongles/adapters, etc | HDMI Cable 2.0 or THunderbolt 3 cable (provided with the display, which works correctly with my other, but apple systems) |
| Hardware Stepping (**see note1 below**). | Intel NUC8i7BEH2 |
| **Software (SW)** | Operating System version (**see note2 below).** | WINDOWS 10 HOME (S.L.) |
| VBIOS (video BIOS) version. This can be found in “information page” of CUI (right click on Desktop and select “Graphics Properties”. | Version/data BIOS Intel Corp. BECFL357.86A.0066.2019.0225.1641, 25/02/2019 |
| Graphics Driver version; for both integrated Intel and 3rd party vendors (**see note2 below).** | I attach DxDiag and SSU files |
| SW or Apps version used to replicate the issue. | DIABLO III |
| **Configurations** | Single display, clone, or extended (**see note2 below).** | Single Ultrawide Monitor |
| Display resolution & refresh rate setting of each display (**see note2 below).** | 1440p (59 or 60 or 100 Hz): I tried all of them. |
| AC or DC mode, i.e. is power cable plugged in or not? | Power cable plugged in |
| **How to repro** | Please provide steps to replicate the issue. These **steps** are very crucial to finding the root cause and fix. A screenshot to illustrate the issue is a huge plus. A video of the failure is even better! Attach to the post or provide the YouTube link. | 1.I open Diablo III  2.I set video options to Minimum and full screen  3.I see the game at 9-15 FPS (only with Thunderbolt 3 cable, with HDMI 2.0 it is worse)  4. I try to play in small window, but no better perfomance  n.Overall the graphic performance is worse than my macmini late 2014 with the same monitor (and HDMI 1.4 cable) |

**Additional system information**

* Indicate your computer make/model, or if it is a Desktop the motherboard make/model.
* Attach the [DxDiag.txt](https://www.intel.com/content/www/us/en/support/articles/000022556/graphics-drivers.html) and [SSU.txt](https://downloadcenter.intel.com/download/25293/Intel-System-Support-Utility-for-Windows-) reports (these are very useful as they can tell most of the computer configuration details)