Create an account and login into the support web

1. Go to www.intel.com/supporttickets . The homepage without a singed-in account should be like below:
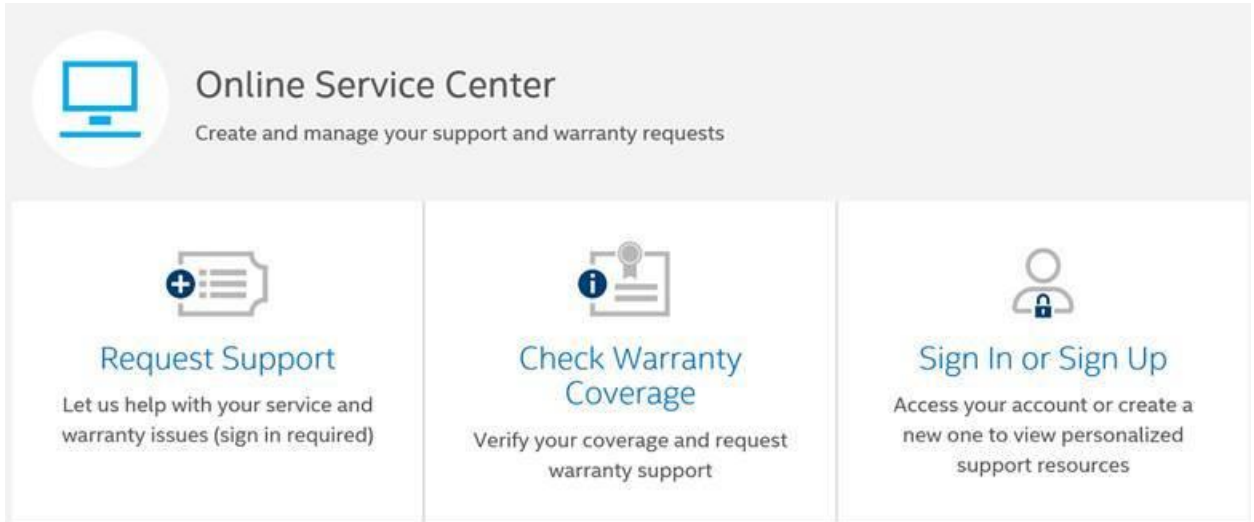
2. Click the section you would like to choose, it is required to login firstly.
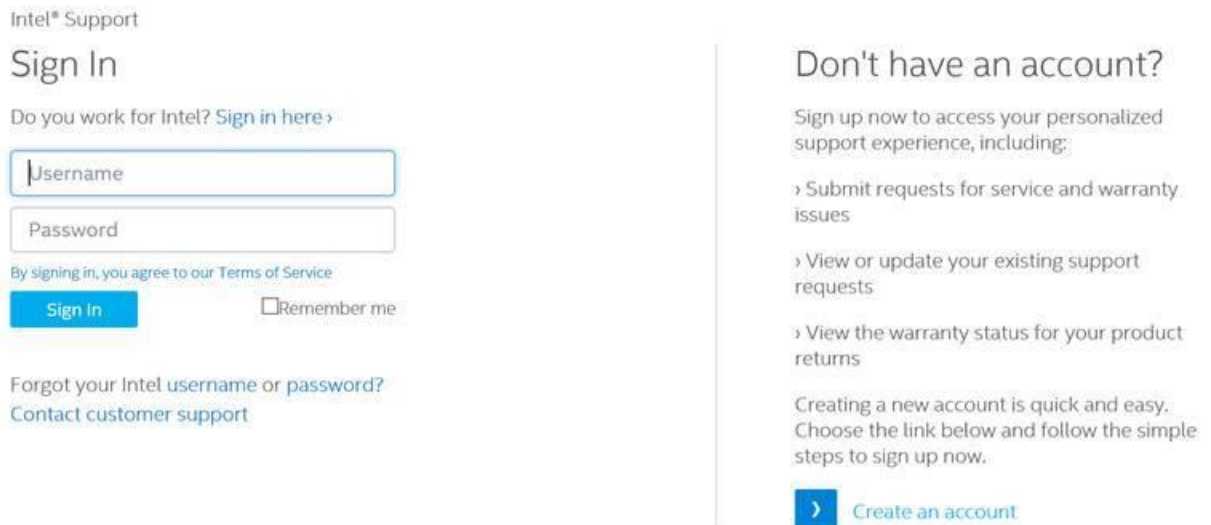
3. If you do not have account, click "Create an account" in the right side to create a support account before you login in.

Submit a ticket in Online Service Center

1. While you signed in with the support account, the page would be like:

Support Home

Online Service Center
Create and manage your support and warranty requests

Request Support
Let us help with your service issues and questions

Check Warranty Coverage
Verify your coverage and request warranty support

Support history   Search

Request	Status ?	Customer Description	Products or Services	Created	Last Updated	Actions

2. Click "Request Support" to create a new ticket. Follow the instructions in the page to submit the ticket. After it is finished, you will get the issue number.

Step 1 Selection	Step 2 Request	Step 3 Details

Thank you. Your request has been submitted.

Your Support request number is xxxxxxxxxxxx

Next Steps

› A Confirmation of your request will be emailed to xxxxxxxxxxx

› The next available representative will review your request and respond via email. Additional information may be requested.

› You may also sign in at www.intel.com/supporttickets to view and update this request.

Regards,
Intel Support Team