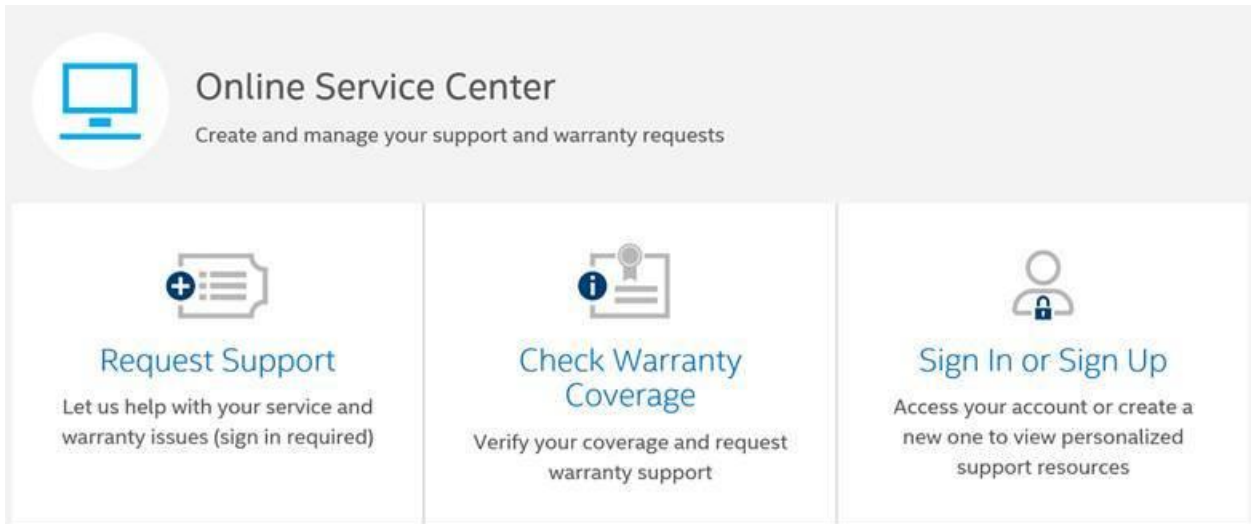
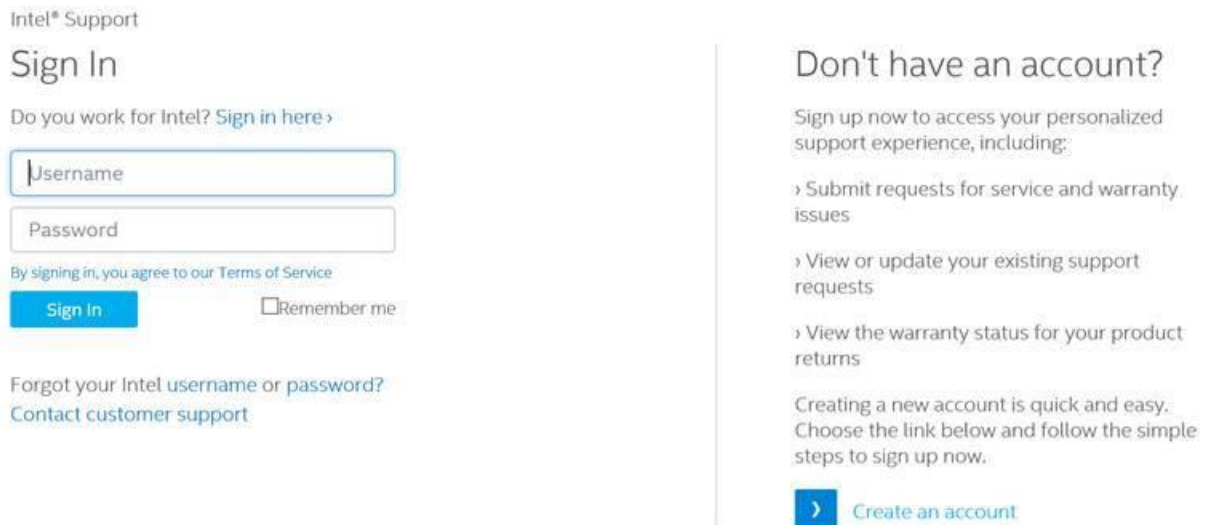


Create an account and login into the support web

1. Go to www.intel.com/supporttickets . The homepage without a signed-in account should be like below:



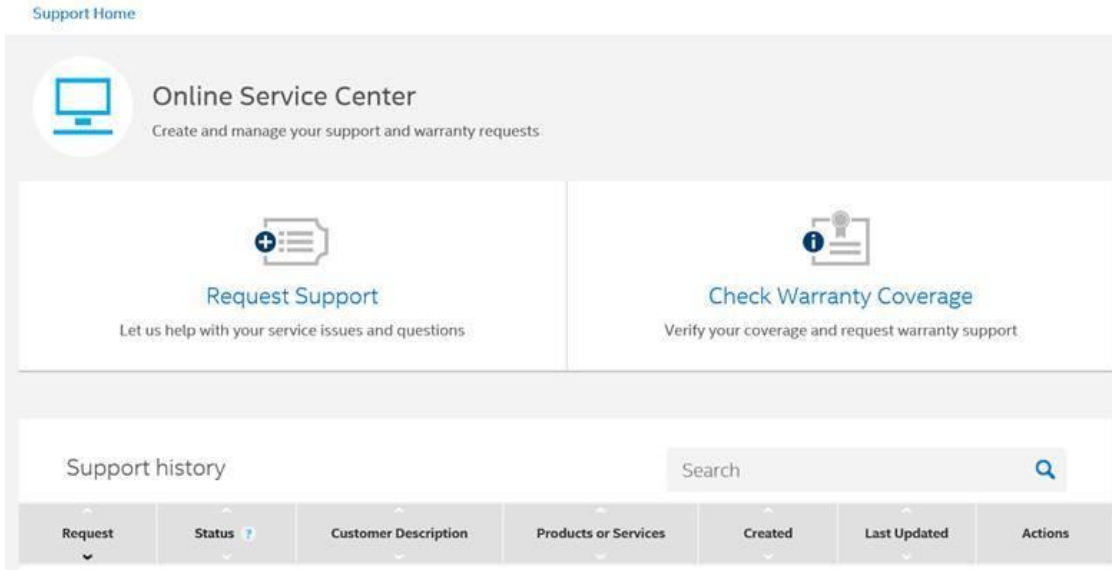
2. Click the section you would like to choose, it is required to login firstly.



3. If you do not have account, click "Create an account" in the right side to create a support account before you login in.

Submit a ticket in Online Service Center

1. While you signed in with the support account, the page would be like:



2. Click "Request Support" to create a new ticket, and input "Intel Integrated Performance Primitives" to find the Intel® IPP Product. Follow the instructions in the page to submit the ticket.

Answer the questions below to help us identify your product or service

1. I need help with:

A product or service I already own or use

A sales inquiry on a product or service I'm considering purchasing

2. How would you like to find your product or service?

Search for a product or service by name

Identify by part number, stocking ID, or serial number

Choose from a list

I don't know what product or service I have, or I can't find it

3. Find your product or service

intel Integrated

Intel® Integrated Performance Primitives for Linux*

Intel® Integrated RAID Module RMS25KB040

3. After it is finished, you will get the issue number.

Step 1
Selection

Step 2
Request

Step 3
Details

Thank you. Your request has been submitted.

Your Support request number is **XXXXXXXX**

Next Steps

- › A Confirmation of your request will be emailed to **XXXXXXXX**
- › The next available representative will review your request and respond via email. Additional information may be requested.
- › You may also sign in at www.intel.com/supporttickets to view and update this request.

Regards,
Intel Support Team